

Student Life Support Services

Student Life delivers free services and programs to help students succeed with their study and life goals and enjoy their time at Box Hill Institute. Services are accessible across all campuses. Call us on 9286 9891 or email studentlife@boxhill.edu.au

Our Services

Educational & Personal Counselling

If you are feeling stressed, experiencing a personal issue, or want to find ways to learn more effectively, you might find it useful to talk with a counsellor. Counsellors assist with coping with stress or changes, relating to others, mental health issues, time management, and study skills. The service is free and confidential.

We also have an online e-counselling service available to enrolled students which can be accessed through the StudentWeb or via the link ecounselling.boxhill.edu.au

Disability Liaison Services

Our Disability Liaison Service (DLS) aims to support students with a disability or medical condition to participate successfully in their course at the Institute.

You can consult confidentially with the DLS and, if eligible, register for support. Please provide documentation of your disability or medical condition. A student access plan can be consultatively developed.

Student Wellbeing Officers

Student Wellbeing Officers work collaboratively with faculty staff to engage, retain and build success of our students. They plan and provide support, activities and programs which help students succeed in their courses and build successful pathways to further education and employment.

Student Engagement

Student Life runs campus events and online engagement plus provides friendly student lounges with comfortable facilities.

Being part of Student Life is a great way to gain hands on experience, develop your skills, meet other students and have some fun. For more information, drop in to any Student Life office or student lounge.

Support For Indigenous Students

Indigenous students can organise to catch up with our Koori Liaison Officer who provides cultural, study, welfare, and general support. An individual learning support plan can be negotiated.

Support For International Students

The International Student Wellbeing Officer coordinates additional programs and activities to help International students succeed in their studies and enjoy their time studying at the Institute.

Group Programs

Workshops and group programs are run to help students with strategies and skills for success. Topics covered include: transition into study, personal development, coping, assertive communication, healthy living, and time and stress management.

When Concerns Arise

If problems arise for you as a student, it is important that we address your concerns sooner rather than later. We value and encourage feedback for continuous improvement.

customerrelations@boxhill.edu.au



Student Life Support Services

Contact Us

-  **Call** 9286 9891
-  **SMS** 0429 680 448
-  **Email** studentlife@boxhill.edu.au
-  **Web** studentweb.bhtafe.edu.au/studentlife

Campus Information

Box Hill Campus

Student Hub, Elgar Campus, Building 3, Level 2

CAE City Campus

Customer Service, Level 2, 253 Flinders Lane, Melbourne

Lilydale Lakeside Campus

Reception, Lilydale Lakeside Campus, Jarlo Drive, Lilydale

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External Contacts

- Lifeline** 13 11 14
- Beyond Blue** 1300 224 636
- SuicideLine** 1300 651 251
- Kids HelpLine** 1800 551 800
- Parentline** 13 22 89 | 8am to 12pm
- MensLine** 1300 789 978
- GriefLine** 9935 7400 | 12pm to 3am
- Q-Life** 1800 184 527 | 3pm to 12am
- Nurse On Call** 1300 606 024
- Doctor** 13 26 60
- State Wide Homelessness Service** 9536 7777 or 1800 825 955
- Safe Steps** 9322 3555 or 1800 015 188
- 1800 Respect** 1800 737 732
- DirectLine** 1800 888 236

